



Rubí, June 18<sup>th</sup> 2009.

To whom it may concern,

Chimigraf wants to inform all Russian customers that it has come to our attention that there have been commercial activities in the Russian market out of the official distribution channel of Chimigraf, which of course we can not support by giving our standard Chimigraf warranty for print Heads and Ink Circuit, neither insure supply of inks.

Chimigraf hereby states that at this moment the only Chimigraf Authorized Distributor in Russia is the company Signstec Ltd., person of contact Mr. Alexander Vlasov, with who we have been working for a long time distributing our inks in the Russian market and we have complete confidence in their commercial and technical skills to support our customers with the service level they require.

It is true that Chimigraf has initiated testing processes out of the official Chimigraf distribution channel for Russia, but it has only been testing.

We appreciate the support you are giving to Chimigraf and we hope we can repay you by being a reliable and valuable partner to your company through our official distribution channel.

In case we should decide in the future to appoint other Chimigraf Authorized Distributors to expand our service level in the Russian market, we will forehand inform of such decision so you as important user of Chimigraf ink can feel confident that the company contacting you is part of Chimigraf official distribution channel and counts with our complete support in terms of offers, warranty and reliability of supply.

We are very sorry for the inconvenience that these events might have caused to your company and we remain at your disposal for any further information you may require.

Faithfully,

A handwritten signature in black ink, appearing to read 'Daniel Miravete', written over a horizontal line.

Daniel Miravete  
Ink-Jet Product Manager  
Chimigraf Ibérica S.L.

